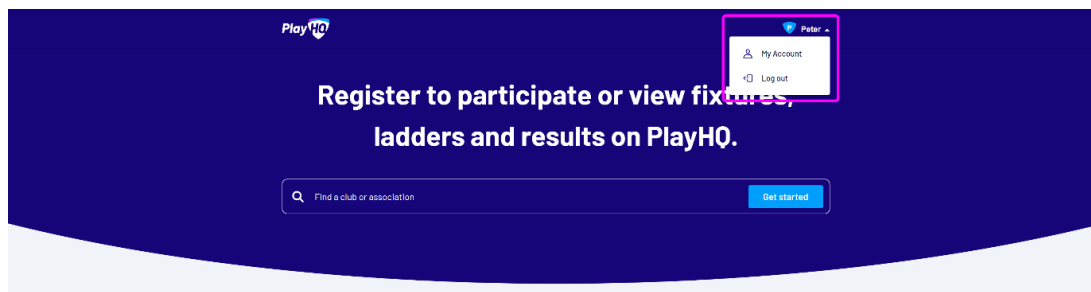


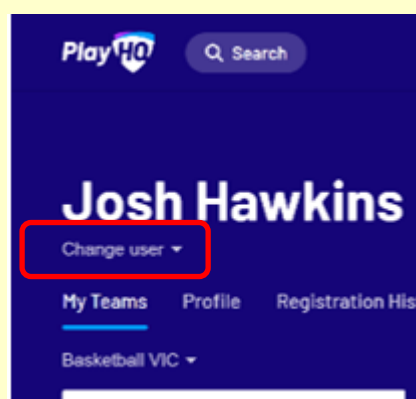
PlayHQ Profile, Edit Profile Details and View Player Statistics

To access your PlayHQ profile:

- Log in to your PlayHQ account (<https://www.playhq.com/login>) using the email address and password you created your profile with.
- Click on your name in the top right-hand corner and then select **My Account**.



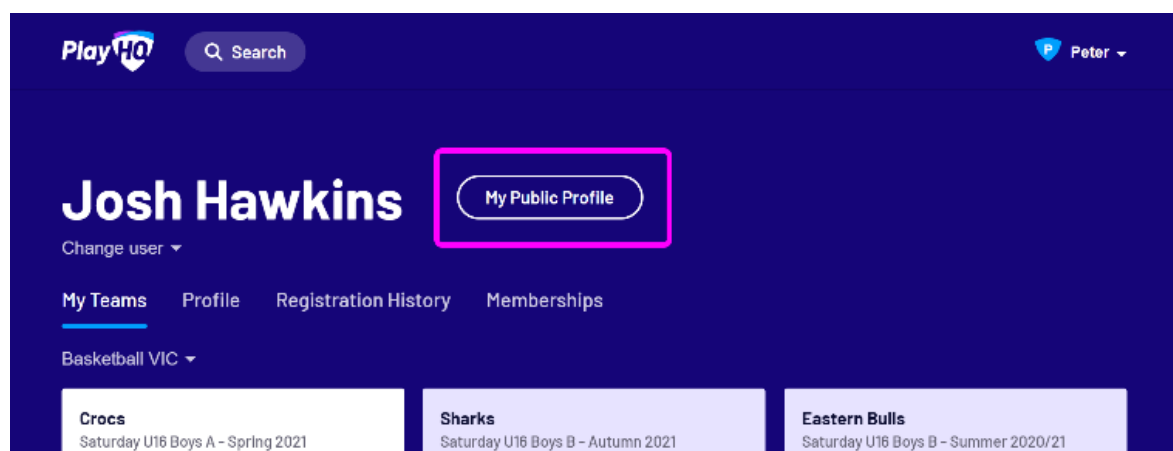
Note: If family members or dependants have been registered using your account, click on the **Change user** link displayed below your name to access their linked profiles.



Refer to [Editing your PlayHQ profile](#) if you want to make any changes to the details in your profile.

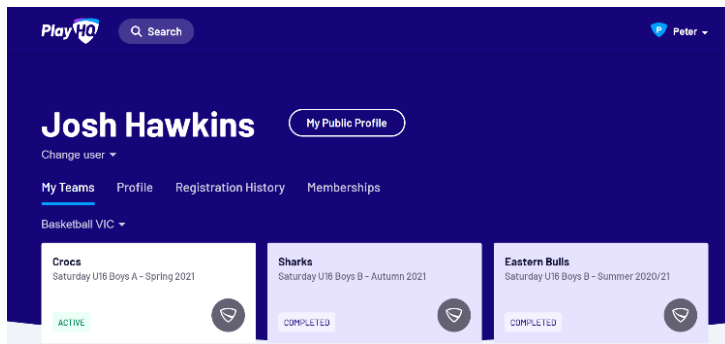
My Public Profile

The **My Public Profile** area allows you to view career and season statistics. These details appear publicly on the PlayHQ Discovery Site unless the Profile Privacy settings are **Private** (refer to [Privacy Settings](#) for details).



My Teams Tab

The [My Teams](#) tab is only available for the following competition participants: Coach, Team Manager or Player. It allows the participants to access their team's fixtures, ladders and results.



Profile Tab

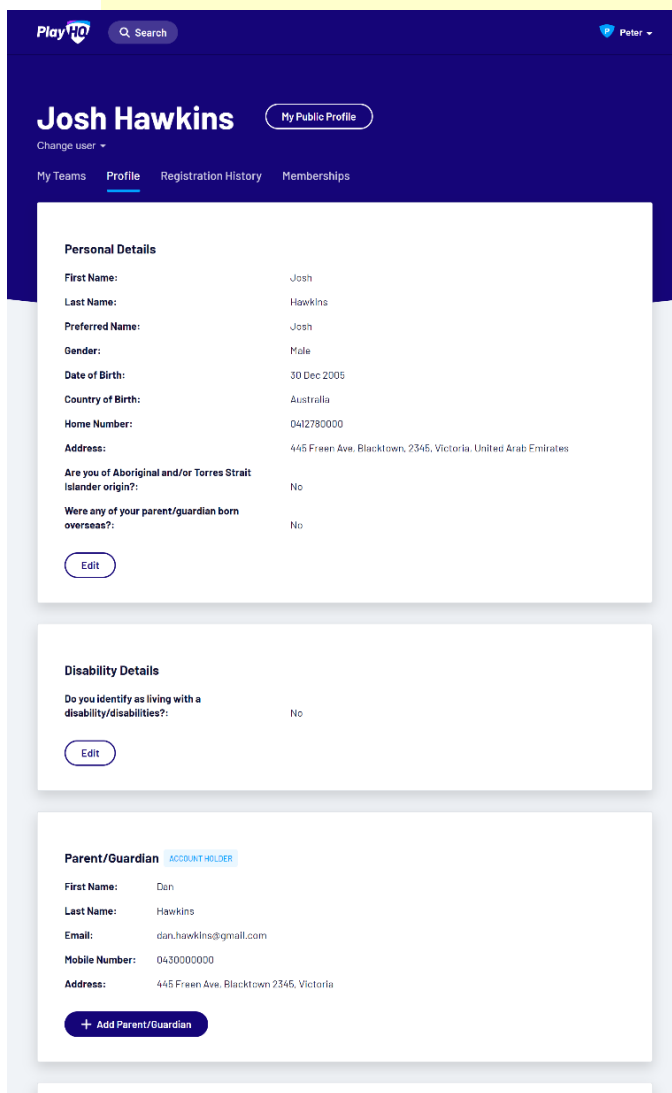
The **Profile** tab is made up of two sections: [Personal Details](#) and [Privacy Settings](#).

Personal Details

Personal Details, Emergency Contact info, and, if necessary, any Parent/Guardian details are displayed under the **Personal Details** section of the **Profile** tab.



Note: You are not able to change the email address of the account holder via this facility. Please contact the PlayHQ Support team for assistance if this is required.

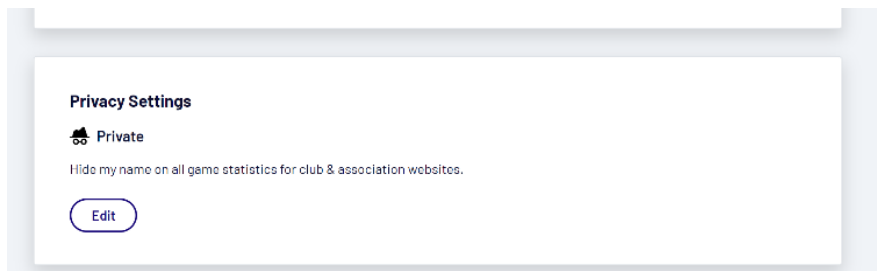


Privacy Settings

The **Privacy Settings** section of the **Profile** tab allows you to set whether or not your name or your family member/dependant names will appear on the public game centres.

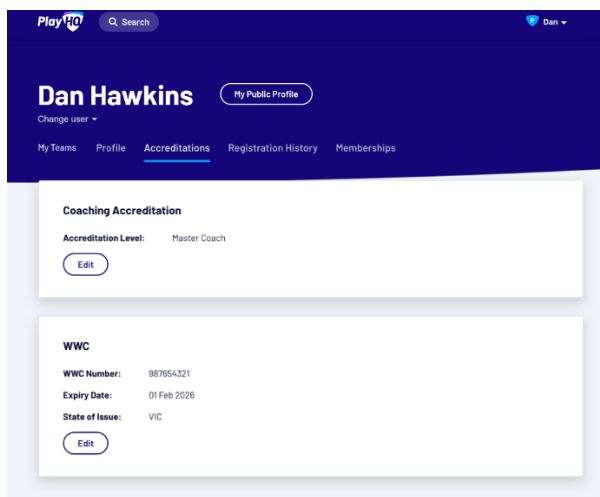
When set to **Private**, your name will be hidden and instead display as 'Player' on game statistics.

The default setting is Public.



Accreditations

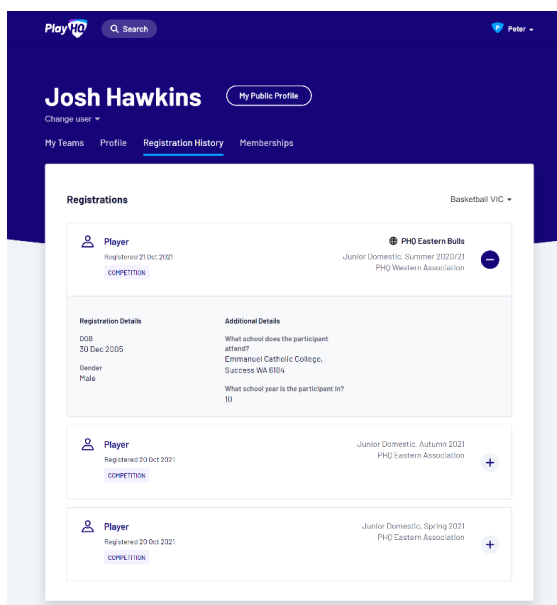
The **Accreditations** tab will only display on your profile if you have provided either a Coaching accreditation or Working with Children Check details when registering.



Registration History

The **Registration History** tab displays details for any participant or team registrations you have completed to any Association.

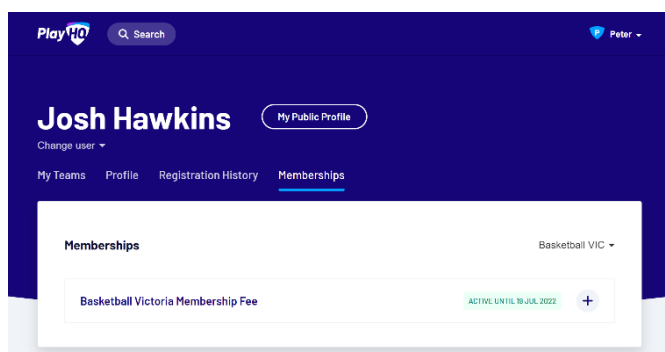
Each registration can be expanded to view the details that you provided when you registered.



Memberships

The **Memberships** tab displays details of any memberships that you have purchased.

- Click on the + icon to display additional details about the membership you have purchased.



Editing Your PlayHQ Account

The following topics provide an overview of how to update the details of your PlayHQ account and any child or dependent who has a linked profile.



Note: You are unable to edit the information that appears in the **Registration History** or **Memberships** tabs.

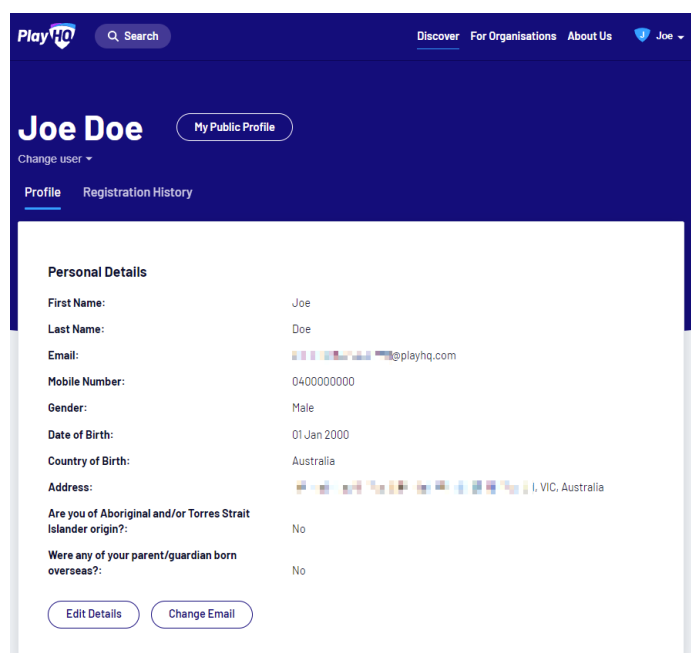
Editing Details in the Profile tab

Personal Details section

- Click **Edit Details** under the **Personal Details** section of the **Profile** tab
All fields in the section can be edited **except the account holders: email address, first name, last name and date of birth.**
- Click **Change Email** button to update the account email address. [Click here](#) for more details about how to change your email address.



Note: Changes to first name, last name or DOB **MUST** be submitted via a support request to the [sport's support team](#) for review before the task is raised with PlayHQ to edit the details.



Privacy Settings section

The **Privacy Settings** section of the **Profile** tab allows you to set whether or not your name or your family member/dependant names will appear on the public game centres.

When set to **Private**, your name will be hidden and instead display as 'Player' on game statistics.

The default setting is **Public**.

- To change your setting, click **Edit** and select the button on the right of your preference.
- Click **Save** once you've made the change.



The screenshot shows the 'Privacy Settings' section. It has a title 'Privacy Settings' at the top left. Below it are two options: 'Public' and 'Private'. The 'Public' option is selected, indicated by a green checkmark in a circle. The 'Private' option is unselected, indicated by an empty circle. Below the options are two buttons: 'Save' (blue) and 'Cancel' (grey).

Privacy Settings

Public Display my name on all game statistics for clubs & associations websites.

Private Hide my name on all game statistics for club & association websites. Administrators will always be able to view your details.

Save **Cancel**

Emergency Contact section

- Click **Edit** under the **Emergency Contact** section in the **Profile** tab to update the details.
- Click **Save** once you've made the change.

Parent/Guardian section

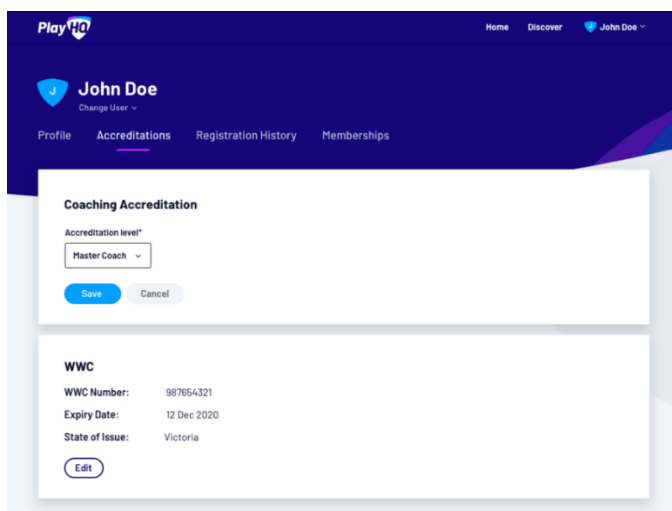
The **Account Holder** in the **Parent/Guardian** section of the **Profile** tab, if shown (only displays when viewing the record of an account holder's dependent) is not editable.

- However, you can choose to add, edit or remove the details of a second Parent/Guardian by using the available buttons.
- Click **Save** once you've made the change.

Accreditations tab

Coaching Accreditation section

- Click **Edit** under the **Coaching Accreditation** section, if available, to update the details.
- Click **Save** once you've made the change.



The screenshot shows the PlayHQ profile for John Doe. The 'Accreditations' tab is selected. Under 'Coaching Accreditation', the 'Accreditation level' is set to 'Master Coach'. Below this are 'Save' and 'Cancel' buttons. Under 'WWC', the details are: WWC Number: 987654321, Expiry Date: 12 Dec 2020, State of Issue: Victoria. There is an 'Edit' button below the WWC details.

PlayHQ Home Discover John Doe

John Doe
Change User

Profile **Accreditations** Registration History Memberships

Coaching Accreditation

Accreditation level*
Master Coach

Save **Cancel**

WWC

WWC Number: 987654321
Expiry Date: 12 Dec 2020
State of Issue: Victoria

Edit

WWC section



Note: If you did not enter your WWC information when you first registered, you will be unable to edit this information from your profile.

- Click **Edit** under the **WWC** section in the **Accreditations** tab, if available, to update the details.
- Click **Save** once you've made the change.

The screenshot shows the PlayHQ user profile page for John Doe. The user is logged in as John Doe. The page has a navigation bar with 'Home', 'Discover', and 'John Doe'. Below the navigation bar, there are tabs for 'Profile', 'Accreditations', 'Registration History', and 'Memberships'. The 'Accreditations' tab is selected. Under 'Accreditations', there is a 'Coaching Accreditation' section with 'Accreditation Level: Master Coach' and an 'Edit' button. Below that is the 'WWC' section with the following fields: 'WWC Number*' (987654321), 'Date of birth*' (01/01/2021), and 'State of Issue*' (Victoria). There are 'Save' and 'Cancel' buttons at the bottom of the WWC section.

Memberships tab

The **Memberships** section records the details of any memberships applying to the participant's account. The details shown specify the membership details, the purchase date (or migrated date), and the end date of the membership. **This information cannot be edited as it is set according to the rules of the membership.**

View Player Statistics in My Public Profile

Players can review their statistics in **My Public Profile** within the Participant Portal. Player Statistics provide players with a comprehensive insight into their career performance. Players can check their statistics to see:

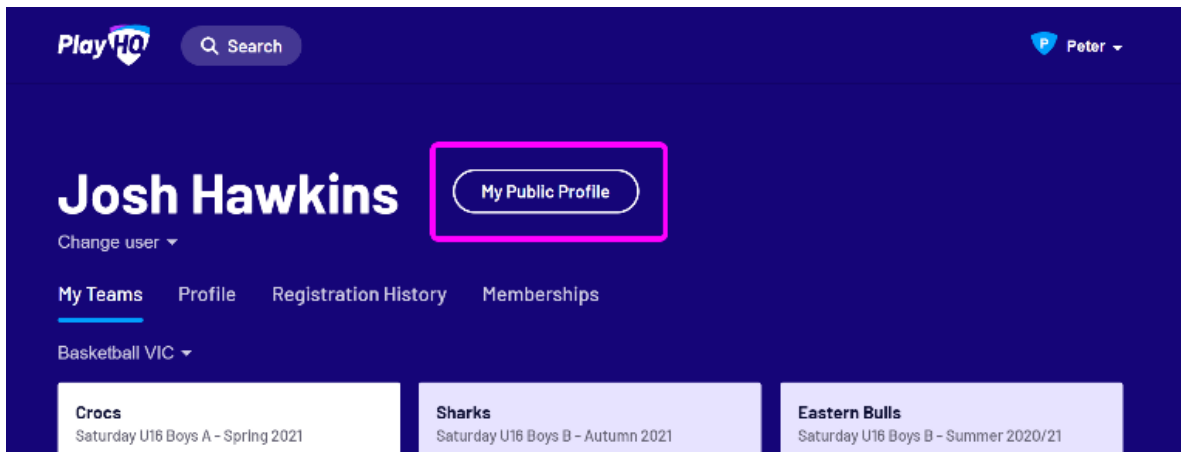
- Their previous registrations
- The levels they play at
- How often they played
- How well they did

Share and celebrate player stats with family and friends as soon as a game has been finalised, or use player stats to get a sneak peek into your opponents' lineup before a game.

My Public Profile (including statistics) is linked to the privacy settings on your profile and private by default. Profiles (and therefore statistics) can be made public with profile [privacy settings](#). Public statistics appear in the PlayHQ Discovery Site when viewing a player profile in [game lineups](#).

Viewing Statistics

1. Click **My Public Profile** and the **Statistics** tab will display.



2. Select the **Sporting Body** statistics to display using the dropdown.



Tip: You can also view a profile from a game lineup.

When do statistics appear?

Player statistics will only display when the participant is in the lineup of a finalised game.

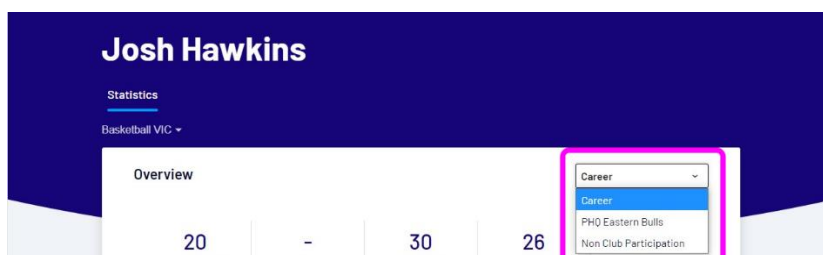
What statistics appear?

- Players can see **all** of their historical statistics (across all sports).
- Sporting codes decide on the types of stats to display.

Overview

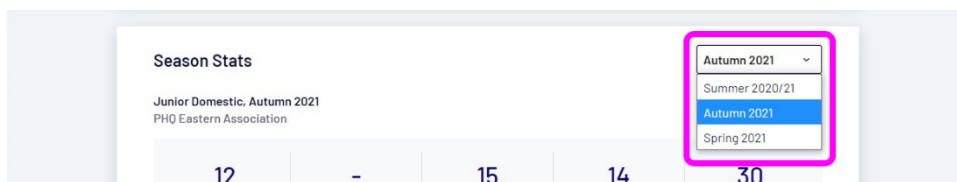
The top of statistics area shows an overview. Career statistics are shown by default.

Overall Club statistics can also be displayed using the dropdown in the right-hand corner. Any participation outside of a club is combined into one selection called 'Non Club Participation'.



Season Stats

Season statistics appear under the Overview. The most recent season registration will be displayed. Use the dropdown to select previous seasons.



Team or Grade Changes

A team-based table will appear within each season. Additional tables are shown if the participant changed teams during the selected season. The most recent team appears at the top. Each season, a highlighted row (with totals) will appear if the team was regraded. The most recent grade played will appear at the top.

Season Stats Spring 2021

Junior Domestic, Spring 2021
PHQ Eastern Association Player

4	-	12	2	13
Games Played	Best Player	Total Fouls	1 Point	2 Points
1		31		
3 Points		Total Score		

CROCS	GP	BP	F	1PT	2PT	3PT	PTS
Saturday U16 Boys A	1	-	2	1	3	-	7
VS Eastern Club Bulls Round 8, 06 Nov 2021	1	-	2	1	3	-	7
Saturday U16 Boys B	3	-	10	1	10	1	24
VS Eastern Club Bullants Round 3, 18 Oct 2021	1	-	3	1	2	1	8
VS Westside Club Polar Bears Round 2, 09 Oct 2021	1	-	4	-	3	-	6
VS Sharks Round 1, 02 Oct 2021	1	-	3	-	5	-	10
TOTAL	4	-	12	2	13	1	31

Game Stats

Game statistics appear as white rows in the table. The most recent games will appear at the top.

CROCS	GP	BP	F	1PT	2PT	3PT	PTS
Saturday U16 Boys A	1	-	2	1	3	-	7
VS Eastern Club Bulls Round 6, 06 Nov 2021	1	-	2	1	3	-	7
Saturday U16 Boys B	3	-	10	1	10	1	24
VS Eastern Club Bullants Round 3, 16 Oct 2021	1	-	3	1	2	1	8
VS Westside Club Polar Bears Round 2, 09 Oct 2021	1	-	4	-	3	-	6
VS Sharks Round 1, 02 Oct 2021	1	-	3	-	5	-	10
TOTAL	4	-	12	2	13	1	31