PlayHQ Properties and Important Links

PlayHQ Admin Portal (https://ca.playhq.com)

- Manage your club and/or association – most clubs will only provide access to a limited number of people to this site, e.g. registrars, treasurers, office bearers.

Public Discover PlayHQ Site (www.playhq.com)

- Search for your club/association page
- Houses fixtures & registration information

My Teams (accessed via Public Site- www.playhq.com)

- Used by Coaches / Managers for team selection and results
- Restricted to their allocated teams

MyCricket App (will be rebranded for Summer 2023/24)

- Continues as normal but now taking data from PlayHQ
- Will eventually house all historical stats in one place

Support Articles

- PlayHQ Support site - https://support.playhq.com

Match Day Support

- Cricket Australia Help Desk (Saturday 7am – 6pm / Sunday 8am – 5pm)
  - Phone – 1800 CRICKET (1800 274 25 38)
  - Email – mycricketsupport@cricket.com.au

- Online Resources (PlayHQ) – How to E-Score Cricket
- E-Scoring resources, videos and practice game – Community Cricket website
- Queensland Cricket E-Scoring training – Click Here to view or download

e-Scoring Training Resources

Queensland Cricket have prepared some very helpful training tools.

- Pre-recorded version of the E-Scoring session – available here for viewing / download.

- E-Scoring Training & Resources - https://www.community.cricket.com.au/playhq/resources/escoring. Resources include:
  - PlayHQ Cricket Electronic Scoring Guide
  - E-Scoring Test Game - Includes a scripted demo - Approx. 20 balls with all scenarios – you must follow the script.